



**Better Business Bureau® at Fort Worth serving
Tarrant, Johnson, Hood, Wise, Parker, Erath, Somervell, Palo Pinto Counties**

101 Summit Ave., Ste. 707
Fort Worth, TX 76102-5978 USA

817.332.7585 ■ 800.621.8566 ■ 817.882.0566 FAX ■ www.fwbbb.org

July 3, 2007

**ROBERT WORCESTER
A-1 WORCESTER AIR CONDITIONING
P O BOX 183911
ARLINGTON, TX 76096**

re: Danh Nguyen, case #EC4F-854%

Dear ROBERT WORCESTER:

Your customer apparently disagrees with your position in the grievance with your company as expressed in the attached. Our sending this statement on to you is merely for further consideration. Please advise the BBB if your final disposition of this matter has changed.

Feel free to call the BBB at (817) 332-7585 or email at info@fwbbb.org if you have any questions or need additional information. Thank you for your cooperation.

Sincerely,

Angela Ford
Consumer Specialist
complaints@fwbbb.org